

# CHELSEY (CYAN) GAHM

502.724.6162

cyangahm@gmail.com

linkedin.com/in/cyangahm

Austin, TX

## SUMMARY

---

Motivated by implementing psychology, cultural similarities, genuine interest, and innovative solutions to exceed hospitality expectation. Driven to adapt with positivity and perform with endurance. Reliable and respected by supervisors, service staff, and environment.

## EXPERIENCE

---

**Sports & Lifestyle Unlimited (SLU) / USA & International**  
Commercial Model – 2017-Current

**Lead Brand Ambassador in Experiential & Event Marketing / USA – 2017-Current**

- Ascent Talent
- ManMar Entertainment
- The Caddy Girls (TCG)
  - Golf Tournament Caddy
- Princess and Viking Yachts (South Florida International Boat Shows)
  - Director's Personal Assistant
- Show Management (South Florida International Boat Shows)
  - Bartender
- dMEO Marketing
- Next Level Marketing Services (NLM)
- Ojalá Wine

**Miraval Resorts / Austin, TX**

Welcome Ambassador – Feb 2023-June 2023

- Engaged common etiquette towards upper-class guests' requests and hospitality needs.
- Provided superior attention for everyday errors through solution-driven mentality.
- Proposed improvements to speed teamwork systems and maintenance necessities.
- Retained classified resort expectations to achieve memorable guest experiences.

**21c Museum Hotels / Louisville, KY**

Event Staff – Aug 2022-Dec 2022

- Welcomed hotel guests with cultured acceptance and sophisticated purpose.
- Enlivened attendee interaction using personal charisma through expression of the hotel brand.
- Suggested routine modifications to clear clutter and maintain storage organization.
- Attained kitchen and floor upkeep in synchronization with post-event responsibilities.

**Super Coffee / Eugene, OR**

Field Sales – July 2021-June 2022

- Considered independent promotional approaches to boost sales and demand goals.
- Managed store displays for marketing corrections by implementing visual design influences.
- Acknowledged national movement to apply similar strategies for regional account openings.
- Utilized a scheduling app and Slack to communicate distribution reports to superiors.

**Peloton / USA & Canada (remote)**

Member Experience & Logistics – Nov 2020-Aug 2022

- Executed elaborate goals after objectively applying an efficient work ethic.
- Developed a reliable system that acknowledged privacy and dependence to technology.
- Utilized online resources and a virtual team to meet advanced and desirable expectations.
- Suggested member services with intentional purpose and authenticity.

**Design Center of the Americas (DCOTA) / Dania Beach, FL**

Concierge & Assistant Interior Designer – Oct 2018-Oct 2020

- Operated and responded to a diversity of guests with equal respect and sincerity.
- Extended guest satisfaction by offering tailored assistance with simplicity and kinship.
- Documented daily reports and prompted to improve fundamental conflicts with courtesy.
- Maximized team participation while encouraging independence for personal growth.

**MarketForce / South Florida**

Quality Analyst & Market Researcher – 2017-2018

**Sea Beach Plaza Hotel / Fort Lauderdale, FL**

Assistant Marketing Manager & Assistant Designer – Oct 2017-May 2018

- Promoted the newly renovated hotel to convention guests, sports teams, and travel agencies.
- Supervised janitorial services and maintenance issues to be completed in a timely manner.
- Maintained a luxurious atmosphere by upscaling the hotel's amenities and services.
- Managed an inventory report which requested minor design changes and additional features.

**BE Interiors / Miami, FL**

Assistant Project Manager – Apr 2017-Sept 2017

- Produced mood boards, space plans, construction documents, and Revit renders.
- Suggested changes in details and rendered in PhotoShop to reveal options to clients.
- Introduced program upgrades and familiarized tools to the newly developing team.
- Advised corrections and adjusted markups received from external production.

**The Gettys Group / Miami, FL**

Hospitality Interior Designer – May 2016-Feb 2017

- Developed custom features and selections by clients' request and team proposal.
- Provided positive critical thinking skills to work efficiently and effectively as a team.
- Assembled presentation packages, schedules, construction sets, details, and specifications.
- Independently managed a variety of programs in preparation for submittal.

**JRA Architects / Louisville, KY**

Architectural Intern – Oct 2015-Apr 2016

- Completed construction documents and created FF&E schedules and details.
- Provided field measurements to support planning, detailing, and system placement.
- Utilized Revit to construct two existing buildings and their demolition plans from start to finish.
- Collaborated with the architectural team for adjustments to interior design drafts.

**Birkman Interiors / Lexington, KY**

Interior Decorating Intern – June 2015-Sept 2015

- Supported team and paired collaboration with positivity and integrity.
- Arranged client and rep appointments with genuine interest and enthusiasm.
- Organized the material library and made suitable selections for various projects.
- Planned onsite visits with the internal team to appropriately propose new projects.

**Stengel Hill Architecture / Louisville, KY**

Interior Designing Intern – May 2014-Aug 2014

- Practiced space planning, selected project FF&E, and created FF&E schedules.
- Selected project materials given desired qualities and organized material boards.
- Submitted project notes to supervisors after meeting with clients and reps.
- Collaborated with architectural projects outside of individual designing.

**Care.com / USA**

Home & Pet Caretaker – 2013-Current

**Melting Pot** / Lexington, KY  
Customer Service – 2011-2012

**Sports & Social Club** / Louisville, KY  
Customer Service & Sales Associate – 2009-2011

**Abercrombie & Fitch** / Louisville, KY  
Sales Associate – 2007-2009

## SKILLS

---

Microsoft Office	Time Management	Interpersonal Skills
Adobe Creative Suite	Solution-driven	Networking Skills

## INTERESTS

---

Wellness	Music Production	Design & Invention
Outdoor Activities	Macro-photography	Philosophy

## EDUCATION

---

**Florida Atlantic University** / Online  
Hospitality & Tourism Management Certification – 2020-2021

**University of Kentucky** / Lexington, KY  
College of Design: School of Interiors – Class of 2015

- Bachelor's Degree in Arts – Minor in Psychology
- GPA 3.5 – Dean's List 2011-2015

**Quest** / Louisville, KY  
Leadership Program Certification – July 2007

## REFERENCES

---

**Clarissa Vasquez** – 512.922.0782  
Front Office Manager / Miraval Resorts

**Anel De Castro** – 786.953.0838  
Director of Design / DCOTA

**Aldo Jaquez** – 617.216.2671  
Southeast Brand Ambassador / NLM