

Anna Dobrovolska

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PROFILE

Responsible, sociable, efficient in work, a high level of stress resistance and self organization, the ability to get out of conflict situations, to perform several tasks at the same time.

EXPERIENCE

BANQUET SERVER, SHERATON DENVER DOWNTOWN HOTEL (OCT 2022 - JAN 2023)

Preparation of halls for banquets with full server service. Serving banquets for 500th people or more. Teamwork support. Training new servers. Work as quietly as possible, without unnecessary intrusive conversations, be dexterous, efficient and resourceful.

Guest manager, hostess. Restaurant "FENIX" Kiev (JAN 2020 - DEC 2021)

Ensuring high-quality and efficient service, creating a warm atmosphere , resolution of conflicts, non-standard situations of various severity, the ability to cope with a large volume of work.

Entertainment manager, dancer, model. China, International company "ZANG&co" (NOV 2016 - JAN 2020)

Conduct negotiations with company employees, send models to shootings and shows, make schedules for company employees, organize parties, order costumes and other things for dancer.

Guest manager. ECO Restaurants "BATKIVSKA HATA" (NOV 2012 - AUG 2015)

Quality control of staff service, reception and inspection of goods for the restaurant , resolution of conflicts, the ability to cope with a large volume of work and work in multitasking conditions.

EDUCATION

KYIV NATIONAL UNIVERSITY OF CULTURE AND ARTS MANAGER OF STATE AUTHORITIES AND MANAGEMENT (DOCUMENT STUDIES)

SKILLS

Highly responsible and reliable , written/verbal communication , food safety understanding , upbeat , outgoing and positive, good memory, multitasking.