



# LISA-MARIE PESQUIRA

## Profile

I am a professional and dedicated customer relations manager with a keen eye for detail. With more than 9 years expertise plus other freelance experience I pride myself with customer satisfaction as my utmost priority. Complete customer satisfaction ensures everything else falls into its place.

## EXPERIENCE

### CUSTOMER RELATIONS MANAGER

Jim Marsh Chrysler Jeep

#### 12/2020-Present

- Database Administration/ Management
- Performance Analyst
- Data Optimization
- Customer Retention

### SERVER

Hot n Juicy

#### 8/2017-10/2020

- Serving patrons dishes and drinks per request
- Hosting
- Money handling
- Hosting/serving large and small parties

### HOST/ AMBASSADOR

Machine Guns Vegas

#### 1/2013-6/2017

- Hosting large and small groups for Fire Arm safety , protocol, and handling assistance
- Money handling
- Sales associate/ brand ambassador



(702)201-0404



Ellerelations@outlook.com



Las Vegas, NV 89144

## EDUCATION

### HIGHSCHOOL

Academy of Individualized Studies

2006-2010

### SOME COLLEGE

West Hawaii Community College

2011

## SKILLS

- CRM proficient
- Efficiency
- Problem-Solving
- Budget Managment
- Computer Literacy
- Employee Management
- Strong Communication
- POS proficient
- Currently studying UX/UI Design

## GUEST LIST PERSONNEL

Encore Beach Club (EBC)

### 6/2011-6/2015

- Checking in guests
- Monitoring entrance
- VIP Guestlist Check in

## Additional Expertise

Promotional Modeling in the following:

- Machine Guns Vegas
- Model Experts Las Vegas
- Fat Bar
- Lady Reiko Productions
- Island Breeze Productions

***References available upon request***