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Experiences: **Brand Ambassador Experiential Product Specialist General/Event Staff**

### **Hong Kong Greater Bay Area Showcase /2019**

- Booth Assistance
- Promote Hong Kong Tourism/ Awareness
- Provide Samples of Hong Kong Popular Food
- Flyer Distributor

### **IT Chapter 2 Activation: Funhouse /2019**

- Assist guest with Carnival games & Distributing Prize tickets
- Spin the Wheel prize options
- line control/ Registration
- Promote Upcoming Movie

### **Overwatch Tournament (Blizzard Arena) 2018/2019**

- Greet Guest as they arrive
- Help guest locate their seats
- Pass out Giveaways, prizes & raffles
- Provide information about tickets, teams & promotions

### **Mabinogi@ Lightspace Studios (Fan Appreciation Event) /2018**

- Manage crowd control to avoid any confusions
- Assist with gaming table and provide prize to winner of the game
- Pass out stamps once attraction is completed

### **Youtube Music Scavenger Hunt (via RQ Agency) /2018**

- Pass out Concert tickets to contest winners
- VIP guest list
- Promote YouTube Subscriptions

### **Hero's of the Storm (Via Blizzard Studios) /2018**

- Seating Usher will help you find your seat easier and faster
- Assist with Passing out premiums/ Giveaways
- Fan email Signup to receive the latest news, discounts, events

### **SPARKLOFT MEDIA ( Santa Barbara Tours & Attractions) /2018**

- Engage with consumers about visit Santa Barbara
- Pass out discounted Excursion also explaining best routes to location
- Assist with 3D experience (VR) setup & breakdown. A view of Santa Barbara

### **SAMSUNG STUDIO (Brand Ambassador & Customer Service Rep) /2017- 2018**

- Engage with consumers while passing out premiums to promote the brand.
- Sale merchandise (phones, tables, accessories) & performs basic troubleshooting on devices.
- Provide Technical support if you have a Samsung device. Answer any questions consumer may have about device or any Samsung products.
- Demo VR (setup & breakdown) Help consumer put on VR while explaining the instructions of the game and how to properly use it

### **GOOGLE POP UP (VR Demo) 06/2017**

- Testing out the device while performing demos/games for the consumers
- Provide knowledge of the device on how to setup breakdown and using it accordingly
- Giving away Swags for thanking the Guest for stopping by and encourage others to test the device.

### **Adidas Private Event 0/2017**

- Manage Photo station & Prop Booth. Assist the guest with trying on props
- Shoes trial (Consumer signup / discount)
- Engage with consumers

### **MUSIC FESTIVAL (SXSW) /2017**

- Check in /wristbands - I had to scan in Barcode/ QR code in order to check in the guest along with providing a colored wristband to gain access to event
- VIP guest list - Name provided from guest & Colored wristbands given with access to unrestricted areas with specials access.
- Manage crowd control to avoid any confusions

### **Education**

#### **Training/ Certification**

- Samsung Mobile Level 1 Certification

