**Martina Cade**

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Professional Summary

Enthusiastic and well-organized Brand Ambassador with a solid background in the Sales Professional Industry.  Experienced offering expertise in customer service, sales, product knowledge, training, and scheduling. Dedicated team member with high attention to detail and strong organizational skills. Capable of handling multiple projects simultaneously with a high degree of accuracy.

Skills

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| * Marketing * Business administration * Expense reporting * Experience of creating and executing in-store events. * Managing office operations * Microsoft Word expertise * Inventory management | * Advanced clerical knowledge * Scheduling * Team building * Leading a team to achieve sales and customer service goals. * Accurate and detailed * Customer-service oriented * Product knowledge expert |

Work History

Front Desk Receptionist, 05/2000 to 06/2004

Venetian Casino Resort LLC – Las Vegas, NV

* Greeted persons entering the establishment and determined the nature and purpose of visit.
* Check in and checked out hotel guest.
* Answered the phone by the second ring and greeted callers enthusiastically.
* Accommodate guest request.
* Up sold guest hotel rooms and promoted services.
* Handled cash and payments.
* Maintained a clean and neat front desk area
* Provided accurate information on the property’s activities, entertainment and special promotions.

Beverage Cocktail Server, 07/2004 to 01/2006

Venetian Casino Resort LLC– Las Vegas, NV

* Responsible for providing exceptional service by greeting and serving guest.
* Correctly taking and garnishing beverage orders while giving 5-star service.
* Confirming legal drinking age and discontinuing service to intoxicated guests.
* Cleaning as I go to maintain a tidy environment.
* Side work and end of shift duties all done in a professional timely manner.

Medical Aesthetician, 01/2006 to 06/2013

Canyon Ranch – Las Vegas, NV

* Performed consultations for guests before scheduling treatments.
* Sterilized equipment for treatments.
* Administered spa treatments to guest.
* Educated patients on treatment options.
* Designed post-treatment at-home care products.
* Performed high volume sales of products.
* Maintained work area in a clean and neat fashion to stay productive.
* Performed inventory and restocking assignments as necessary.

Model/Brand Ambassador, 06/2013 to 12/2019

**High Profile/First Crush –** San Antonio, TX

* Responsible for both on and off premise promotions including engaging and educating consumers about the brand.
* Deliver product and merchandise to schedule events.
* Maintained work area in a clean and neat fashion to stay productive.
* Proficient in conducting end of event recaps.
* Assisted management, helping with scheduling and inventory for events.
* Utilized customer feedback to recommend corrective action to executive leadership.
* Resolved customer issues quickly and effectively to increase customer satisfaction.

Education

Esthetic License: Skin Care, 2005

Euphoria Institute of Beauty Art and Science - Henderson, NV

**Certified Personal Trainer and Corrective Exercise Specialist:** Health & Fitness

**National Academy of Sports Medicine** - Chandler, AZ

Bachelor of Arts: Organizational Management, 2018

Ashford University - San Diego, CA