

# Madison Hoppman

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## SKILLS

- Hard-working and fast learner.
- Excellent time management skills.
- Honest and outgoing/team player.
- Thrives in a fast paced environment.
- Excellent customer service skills.

## EXPERIENCE

### **Alaska Club South, 10931 S Center Dr, Anchorage, AK 99515** - *Personal Trainer/Front Desk*

December 2017 - August 2019

- Instruct safe and reasonable exercises for clients.
- Building rapport with new clients.
- Making sales for personal training packages.
- Teach group fitness classes.

### **Lululemon , 320 W 5th Ave, Anchorage, AK 99501** - *Seasonal Educator*

October 2019-Jan 2019

- Interact and educate guests to ensure they have an excellent experience.
- Work productively as a team player and have fun.
- Conduct transactions, and move dynamically around the floor.

### **F45, 4307 Arctic Blvd, Anchorage, AK 99503** - *Personal Trainer*

November 2018-Jan 2020

- Greet members as they come in.
- Lead class through workouts.
- Manage a clean, fun, energetic studio.

### **Calabria, 6646 Penn Ave, Wernersville, PA 19565** - *Bartender/Server*

February 2020 - June 2020

- Prepare beverages for bar and restaurant patrons.
- Ensure guests have an excellent experience.
- Interact with customers, take orders and serve food/drinks.

**Perkup Espresso, 201 Potter Dr, Anchorage, AK 99518** - *Barista*

January 2021 - Sept 2021

- Upsell food items/drinks.
- Greet and chat with customers.

**Brooksys, 9295 W Flamingo Rd, Las Vegas, NV 89147** - *Server*

November 2021- March 2022

- Provide excellent customer service.
- Take, serve, and make food/drink orders.
- Work with gaming system.

**Elia Beach Dayclub, 4455 Paradise Rd, Las Vegas, 89169** - *Bartender*

March 2022- September 2022

- Provide excellent customer service in a fast paced environment.
- Mix ingredients and prepare cocktails.
- Upsell drinks.

**700 Fremont, 700 Fremont St, Las Vegas, NV 89101** - *Cocktail Waitress*

March 2022 -December 2022

- Prepare/serve high quality drinks to customers.
- Handling multiple tables and tasks in an efficient manner.
- Efficiently ring up sales in POS system.
- Interact with guests and clients to ensure a fantastic experience.