

Vernett Stennett

People-oriented, outstanding communication skills.

Brooklyn, NY

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Proven success in coaching, mentoring and motivating teams to [achieve, enhance, and improve] company goals.

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

Assistant General Manager

HUNT ENTERPRISES - Mineola, NY

January 2023 to Present

goals, delegating tasks to their teams, following

Hire, develop, train, and coach new crew trainers and managers to become positive members of the management team.

Manager

Melt Shop - Garden City, NY

October 2017 to Present

Encourage, motivate and direct team in successful and accomplishing ways.

Ensuring great food quality and customer service.

Opening and closing procedures.

Training current and new employees

Server

Joes Crabshack - Oceanside, NY

March 2016 to October 2018

Prepare tables with special attention to sanitation and order

Attend to customers upon entrance

Present menus and help customers select food/beverages

Take/serve orders and answer questions or make recommendations for other products

Collaborate with other restaurant servers and kitchen/bar staff

Deal with complaints or problems with a positive attitude

Issue bills and accept payment

Promote dedication from customers

Lead Server/Trainer

City Cellar Wine Bar & Grill - Westbury, NY

May 2017 to October 2017

Give out great customer service

Train New Employees

Enforce Restaurant Laws

Orchestrate destinations for all monies from all transactions

Crew Member

Shake Shack - Garden City, NY

January 2017 to May 2017

Shack trainer certifications

Cashier

Kitchen Cook

Sanitize

Host

Spread hospitality

Cash lead/sales associate

UGG/Deckers Brands - Garden City, NY

September 2016 to December 2016

Maintain guest service as per company standard

Efficient expedition of all guest transactions as well as ensuring guest satisfaction at the service desk and proper control of all cash and media materials in a superstore.

Dance Instructor

National Dance Alliance - Garland, TX

April 2012 to August 2015

Act as a mentor or role model

Provide a safe environment—physical, emotional, and psychological

Show respect for all students through a fair and equitable distribution of time

Engage in an appropriate relationship

Deliver the best possible age-appropriate skills, content, and materials
Model a healthy lifestyle

Establish clear expectations for behavior and attire

Crew Member

McDonald's - Garden City, NY

September 2014 to January 2015

Work in the kitchen preparing food

Assist customers through the ordering process.

Operate cash register, running drive-thru

Clean restaurant

Complete assigned tasks

Maintain professional image

Event Sales Representative

Positive Promotions Inc. - Hauppauge, NY

June 2012 to October 2013

Service existing accounts, obtains orders, and establish new accounts by planning and organizing daily work

Adjust content of sales presentations by studying the type of sales outlet or trade factor.

Submits orders by referring to price lists and product literature.

Resolve customer complaints

Provide historical records by maintaining records on area and customer sales.

Contribute to team effort by accomplishing related results as needed.

Youth Advocate

TRI CYA - South Huntington, NY

September 2008 to June 2012

Assisting the youth counselors

Arrange seminars and counseling sessions for youth groups, communities

Function as a connection between adolescents, children, and youth

Education

High school Diploma

Walt Whitman High School - South Huntington, NY
2008 to 2012

Skills

- Teaching (10+ years)
- Server (2 years)
- Customer Service (10+ years)
- Training
- Scheduling
- inventory
- Operations
- Inventory Management
- Microsoft Word
- Team Building
- Dancing
- Host/Hostess
- Guest Services
- POS
- Payroll
- Cooking
- Tutoring
- Busser
- Mentoring
- Food Preparation

Awards

All American

October 2010

the highest award an individual can achieve as an high school athlete. Sponsored by the NAIA Association.

Certifications and Licenses

Food Manager Certification

food handler certificate

Additional Information

100% reliable confident honest and dedicated!