

Victoria Cormier

“The strongest warriors are given the hardest battles! “

Houston, TX 77057

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My name is Victoria and I am a highly motivated 28-year-old looking to expand my experience in customer service industry, in which I have 6+ years. I have experience in the medical, financial , Food, Beverage and, sales. I have variety of skills, that will provide me with the opportunity to grow and develop at any task or test giving to me. I'm very driven to work hard. I love to help and learn. I am a leader and team worker. I hope to be part of a organization, and grow within it.

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

Waitress

Domain - Houston, TX

October 2021 to Present

- Handled tables daily
- Welcomed customers as they arrived
- Took food and drink orders
- Served meals
- Checked on customers frequently
- Cleared tables
- Managed cash, check, credit orders
- Maintained a clean work area

Sales Associate

Dillard's, Inc. - Lake Charles, LA

November 2015 to March 2019

- Conducted credit card transactions through POS System
- Up-sold customers
- Assisted with returns
- Responsible for fitting room
- Completed an average of 10 transactions per day
- Responsible for store displays
- Stocked the floor
- Maintained a clean service environment
- Provided pleasant customer service

Hotel Front Desk Clerk

Spring Hill Suites - Lake Charles, LA

May 2013 to November 2017

Check in guest

Assure that the guest stay was wonderful.
Tend to guest needs!
Check out
Use computers for getting guest reservation

Education

Esthetician in Cosmetology

Ogle School Hair Skin Nails-Stafford - Stafford, TX
October 2022 to Present

Certification in Medical Assisting

FCC - Spring, TX
November 2021 to September 2022

High school diploma

Barbe high school - Lake Charles, LA
August 2009 to May 2013

Skills

- Cashiering
- Food Preparation
- Food Service
- Cash Handling
- Customer Service (6 years)
- Driving
- Front desk
- POS
- Serving
- Bussing
- Customer service (6 years)
- Bartending
- Restaurant experience
- Host/hostess experience
- Filing
- Organizational skills
- Microsoft Excel
- Catering
- Leadership
- Upselling
- Restaurant management
- Verbal and written Communication

- Negotiation
- Discretion
- Time management
- Time & attendance systems
- Attention to detail
- Discipline
- Empathy
- Critical thinking
- Objection handling
- Active listening
- Social selling
- Teamwork
- Heavy lifting
- Yardi
- Lead generation
- OneSite
- Typing
- Computer hardware
- SharePoint
- QuickBooks
- Guest services
- Analysis skills
- Banking
- Accounting
- Sales
- Epic
- Cleaning Experience
- Experience Administering Injections
- Food safety
- Food handling
- Food industry
- OpenTable
- Aloha POS
- Micros POS
- Facials (Less than 1 year)
- Eyebrow tint (Less than 1 year)
- Body waxing (Less than 1 year)

Certifications and Licenses

Food Handler Certification

CPR Certification

Certified Medical Assistant

BLS Certification

May 2022 to May 2024

Community Health Education Services

CCMA Certification

Additional Information

Tabc certification