

SANDY SAINT-JEAN

CONTACT



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Hallandale Beach, FL 33009

SKILLS

- Customer Service Mail Management
Phone Call Answering Filing

LANGUAGES

- **Creole**
Intermediate

PROFESSIONAL SUMMARY

Highly experienced, organized and detail-oriented and motivated Event Staff professional with extensive experience in the hospitality industry. Proven track record of success in planning, coordinating and executing events with a focus on customer satisfaction. Ability to work independently and collaboratively in a fast-paced environment to exceed expectations.

EXPERIENCE

February 2023 - Present

Vending Staff on call

EATS2SEATS VENDING STAFF, Broward , FL

- Collecting tickets at the entrance doors
- Collecting donations from guests
- Assisting in cleaning before and after the event.
- Setting up furniture or equipment
- Putting away furniture or equipment
- Providing security for the event and ensuring the safety of guests.
- Providing crowd control when necessary.
- Assisting the event director with daily needs.
- Serving guests and restocking food and refreshments as needed.
- Bartender (serves Wine, Beer, Soda, Water and Chip
- Worked with coworkers to complete tasks.
- Responded quickly to meet customer needs and resolve problems.
- Committed to delivering excellent customer service while working in a fast-paced environment.
- Provided efficient and courteous service to customers at all times.
- Developed departmental objectives, budgets, policies, procedures and strategies.

December 2022 - Present

Mascot Performer

Mascot Organization , Miami, FL

- Dress as a mascot for kids events, private parties, schools, carnivals
- Handler for Squishmellows
- Teletubbies event
- CARE BEAR
- SPOOKLEY CHARACTER (SPOOKLEY THE SQUARE PUMPKIN)

- Performed daily maintenance on mascot costumes such as cleaning or repairs when needed.
- Demonstrated agility and coordination in executing complex dance moves while wearing a full costume.
- Utilized creativity to design new routines for performances that incorporated audience participation techniques.
- Assisted in creating promotional materials for upcoming events, including flyers and social media posts.
- Adapted quickly to changing environments, including large crowds and varying noise levels.
- Maintained an upbeat attitude, enthusiasm, and energy level throughout long hours of performing at events.
- Provided training sessions for new performers on how best to portray characters accurately.
- Arrived at venue on time and in proper apparel to perform act during pre-agreed time span.
- Collaborated with other actors as part of ensemble.
- Used speech, gestures and body movements to portray and interpret roles.
- Participated in athletic events or competitive sports.
- Manipulated strings and fingers to animate puppets or dummies.

November 2022 - Present

Product Sampler

Bliss Events and Staffing, Doral, FL

- Sampling products at different locations
- Server
- Bartender
- Promotional Model
- Ensured compliance with all relevant safety regulations during product demonstrations.
- Tracked inventory levels and reordered supplies as needed for product samplings activities.
- Provided detailed feedback on the effectiveness of various promotional campaigns.

January 2017 - Present

Event Management Staff Member

EMHIRE, Fort Lauderdale , FL

- Coordinated with volunteers to ensure successful execution of events.
- Managed relationships with sponsors throughout the duration of the event cycle.
- Designed promotional materials using Adobe Creative Suite software.
- Assisted with set-up and clean-up of event equipment.
- Helped maintain special event warehouse and inventory.
- Worked with catering vendors to supply meals and refreshments for events.

- Utilized systems to produce purchase orders and ERFs, supporting vendor services.
- Maintained high level of energy to engage with crowd.
- Managed long lines of guests, facilitating event registration.

June 2016 - Present

Brand Ambassador

ATN Event Staffing, Miami, FL

- Promo model
- Brand Ambassador
- Event Staff for concert/comedy events/basketball/football, sampling, guest support, ticket service
- Door Girl
- Advertising
- Marketing

EDUCATION

April 2010

A.A in BUSINESS ADMINISTRATION

Miami Dade College, Miami, FL

ASSOCIATE in ARTS

CERTIFICATIONS

- Conversational
- VOLUNTEER EXPERIENCE SUPPORT STAFF MEMBER, Miami , FL Susan G Koman , March 2020-Present