



JOSEPHINE REYES

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Maximize customer satisfaction by creating a welcoming environment, a memorable experience and providing guest service excellence while maintaining positive energy.

EXPERIENCE

UFC GYM | Kendall, FL
Cycle Instructor 2023 - Present
Previously Front Desk Operations. Customer service. Checking in guests. Assisting guests with all needs, including their membership, payments and retail sales. Now I create a fun, high intensity ride for the guests.

Flowered by Josie | Miami, FL
Floral Designer 2022 - Present
Seasonal. Eco-friendly designer. Providing floral arrangements and bouquets for locals, for all occasions, as well as, small wedding designs.

Josie Jo Entertainment | Miami, FL
Aerialist + Fire Performer 2021 - Present
Insured performer. Entertaining all over South Florida for the community, casinos, restaurants, holidays, birthdays, weddings, events and showcases.

SWARM Event Agency | Miami, FL
Bartender 2015 - 2023
Hosting Miami and Wynwood's largest events; Art Basel, Ultra Music Festival, holiday block parties, concerts, festivals. Crafting drinks for all kinds of live entertainment in the heart of Wynwood

Bride Candy | Miami, FL
Floral Designer 2020 - 2023
Floral design for weddings - From personals to small and large installations, we created all designs and provided decorative items. Maintain cleanliness in the studio.

Racket Wynwood | Miami, FL
Bartender 2021 - 2022
High volume environment. Provided service to a mix of tourists and locals. The venue hosted many events, as well as celebrities and live music.

LADD Miami Circus | Miami, FL
Front Desk + Sales 2021 - 2022
Greeted students and checked them in. Worked with Mindbody. Presented services to new and current students. Membership sales. Knowledgeable of classes and fitness levels required. Maintain organization and cleanliness.

EDUCATION

Miami International University of Art & Design
Miami, FL 2014
Bachelor of Fine Arts, Photography

SKILLS

- English/Spanish
- Detail oriented
- Thrives in fast-paced environment.
- Cash handling
- Customer service
- Food & Beverage
- Hospitality
- Sales
- Mindbody
- ABC Data Trak
- Floral Designer
- Event Décor
- Creative Direction
- Classic Cocktails
- Cleanliness
- Organization
- Fast & Efficient