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# JESSICA SINGER

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◆ (702)-499-5490 ◆ lvgamez@yahoo.com

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## PROFESSIONAL SUMMARY

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A highly enthusiastic and personable individual who maintains a positive attitude under pressure. I welcome the challenges and responsibility of producing results quickly while relying on 10 plus years of experience in delivering excellent customer service and interpersonal skills.

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## Skills

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- Friendly, punctual, approachable, organized
- Fast paced environment
- Time Management
- Detail & team oriented/ self-starter
- Adaptability
- Problem Solving

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## WORK HISTORY

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**Cocktail Server, 09/2010 – 08/2021**

**Stack Restaurant, Mirage Hotel & Casino – Las Vegas, NV**

- Managed full spectrum of food resources, systems, memorized and wrote guest food & drink orders for 150 seat high-end restaurant.
- Demonstrate responsible alcohol serving practices by checking guests' identification and ensuring that guests were not over served.
- Driving daily alcohol & wine sales averaging \$3,000.
- Frequently assisting colleagues during rush periods to foster/ provide teamwork while providing exceptional service and guest dining experience.
- Recommend entrée, drink, and after dinner entertainment to guests by listening to their preferences and concerns.
- Trained new team members on excellent guest service, high-end entree menu selections with paring alcoholic beverages, as well as understanding any food allergy ingredients for each entrée.
- Ensure all meals & beverages served to patrons met high quality standards to maintain guest satisfaction & restaurant reputation.
- Effectively maintaining a clean working environment during shift.
- Calculate check amounts & split checks when requested.
- Resolve guest discrepancies by remaining positive, friendly, and respectful.
- Assist with side work after completion of dining service.

**Promotional Modeling/ Brand Ambassador**

- **Victoria Events & Productions** – Las Vegas, NV, 01/2007 – 01/2022

- **Gotham Talent** – Las Vegas, NV, 11/2021 – current

- Greeting clients at special brand events. Brands include Bacardi, Grey Goose, Stoli, Sony, Reebok, and Corzo Tequila
- Hosting and checking guests into an event based on guest lists.
- Gathering large groups during convention events for booth exhibitors. Making sure high traffic to and from the brand event booth for high brand promotion.

- Assist the client stay organized and on event schedule.
- Promote and up sell brand & products.
- When needed, serving alcoholic beverages & food at convention parties.

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## EDUCATION

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- **Diploma – Clark High School, 2000**
- **Attended: Associate of Science: Teaching/ Child Psychology, 2003**  
College of Southern Nevada - Las Vegas, NV

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## INTERESTS

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- Interior Design/ Organizing/ Fashion/ Traveling