

Matisse Mazur

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Experienced professional with strong leadership and relationship-building skills. Able to work with minimal direction to solve problems, resolve conflicts, and respond to customer inquiries. Meticulous and excellent at juggling multiple tasks and working under pressure. Bilingual in German, able to speak it fluently. Technically-savvy with outstanding relationship building, training, and presentation skills.

Work Experience

Art Consultant

DeRubeis Fine Art of Metal - Honolulu, HI

September 2023 to October 2023

Greeted/Welcomed guests, introduced the artists, explaining art pieces and the stories behind them, guiding them through an experience, selling, upselling.

Gallery Director

The Ruby Mazur Gallery - Waikīkī, HI

February 2023 to August 2023

- Self-owned family business.
- Managed phone calls, client follow-ups, purchase orders, shipping coordination, customer service, sales, and cultivated lasting relationships.
- Strategically enhanced customer experiences to encourage repeat business.

Host/Busser/Expo

Wahlburgers - West Hollywood, CA

October 2017 to April 2018

- Maintained comprehensive menu knowledge and upheld health standards.
- Collaborated with team members to ensure efficient service.

Host

Hard Rock Cafe - Hollywood, CA

January 2017 to July 2017

- Seating and advising wait times.
- Escorting to table
- Polishing silverware.
- Helping where needed.
- Answering phones
- Resolved guest complaints promptly, providing attentive service.
- Monitored guest well-being, ensuring a positive dining experience.

Host

Hard Rock Cafe - Wien, W

2016 to 2017

- Seating and advising wait times.
- Escorting to table
- Polishing silverware.
- Helping where needed.
- Answering phones
- Resolved guest complaints promptly, providing attentive service.
- Monitored guest well-being, ensuring a positive dining experience.

Host/Door Staff

Jon Lovitz Comedy Club - Hollywood, CA

2009 to 2010

- Seating and advising wait times.
- Escorting to table
- Keeping an eye on , photography, intoxicated, and heckling guests.
- Prompt VIP escorts, securing the Green Room.
- Assisting with the Green Room
- Helping where needed.
- Assisting with opening and closing duties
- Monitored guest well-being, ensuring a positive dining experience.

Barista

Starbucks - Burbank, CA

2005 to 2006

- Opening Duties
- Brewing fresh coffee, making customized coffees and assorted drinks for customers.
- Warm up Food
- Maintaining a clean work environment
- Cash handling/Register
- Stocking up
- Inventory
- Closing duties.

Barista

The Coffee Shop Company - Wien, W

2002 to 2003

- Opening Duties
- Brewing fresh coffee, making customized coffees and assorted drinks for customers.
- Warm up Food
- Maintaining a clean work environment
- Cash handling/Register
- Stocking up
- Inventory
- Closing duties.

Education

Diploma in Film

New York Film Academy - Burbank, CA

August 2005

IB Diploma in Theater Arts

Vienna International School - Wien, W

May 2004

Skills

- Mac & PC Savvy
- Bilingual in German
- Public speaking
- Always punctual
- Self-motivated
- Fast learner, and quick on my feet.
- Strong verbal communication
- Skilled in Microsoft Word/Office/Suite.
- Clerical support
- - Extremely organized
- Customer service
- Branding
- Presentation skills
- Cash handling
- Clerical experience
- Front desk
- Leadership
- Sales

Additional Information

Note: Gaps in Resume are due to jobs not pertaining to the position being applied for. This is a simplified/abridged version.